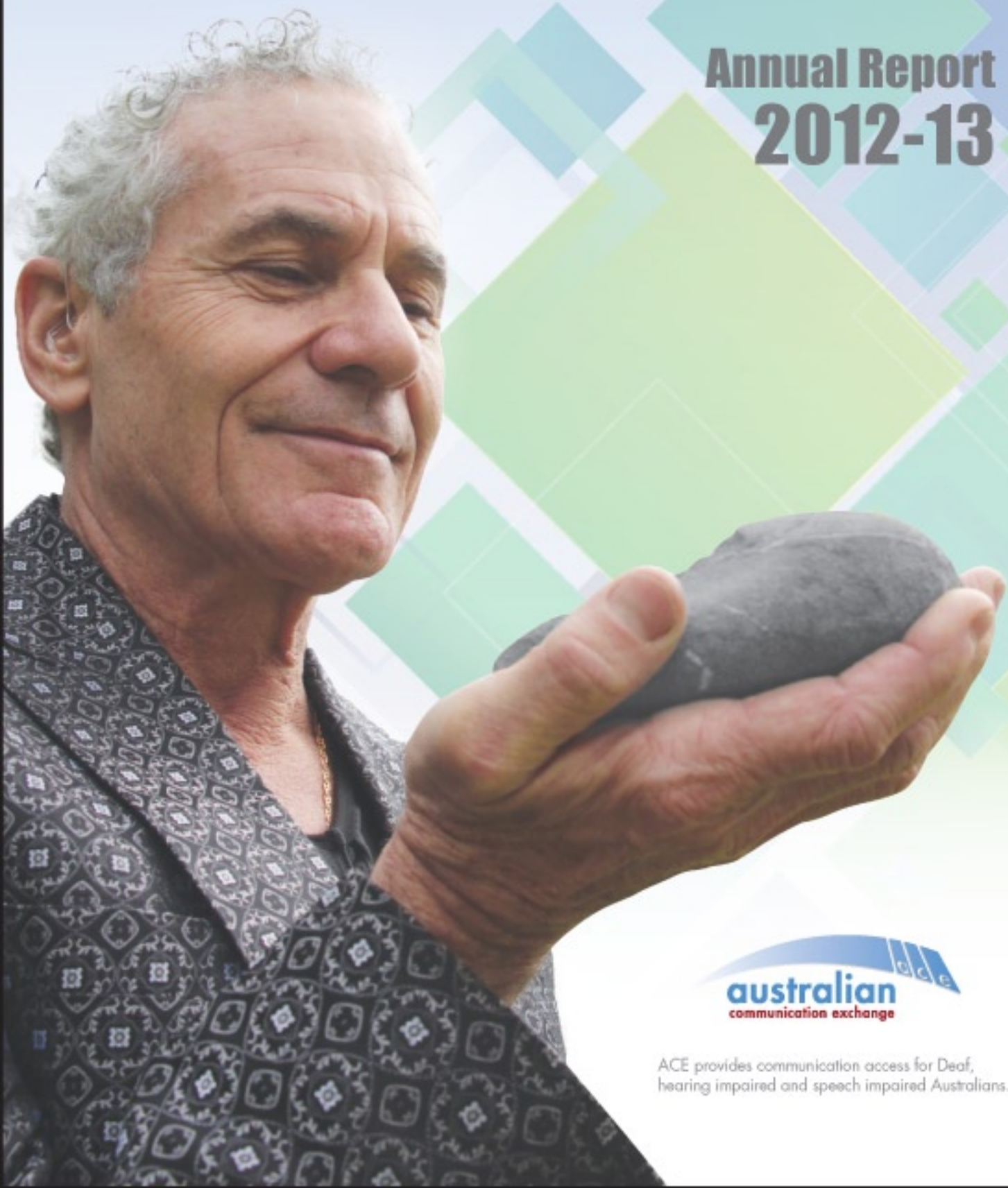


# MILESTONES

a turning point for accessibility

Annual Report  
2012-13



ACE provides communication access for Deaf, hearing impaired and speech impaired Australians.

## Front cover concept: Milestones, a turning point for accessibility

This year we celebrate a milestone in communication accessibility. Following five years of ACE trials, Deaf, hearing impaired and speech impaired Australians will soon benefit from one of the most advanced relay services in the world (p 44).



Photo: Dr Gary Wohlman is hearing impaired and an active Web-based Captioned Telephony user. As a successful communication skills and presentation coach, he knows the value of using sight and sound together to enhance learning retention – one of the key benefits of the Captioned Telephone.

Dr Gary's publications on communication skills are available in accessible formats for vision and hearing-impaired audiences, visit: [www.mypresentationdoctor.com](http://www.mypresentationdoctor.com)

*Dr Gary Wohlman, PhD. Brighton, VIC*